

Unaccompanied Minor Special Services - UMNR

General Information

American provides special services to accommodate children traveling by themselves. We are committed to ensure their safe arrival when traveling to destinations around the world. To meet this commitment, we require strict adherence to company established guidelines, such as their age and connecting points.

Unaccompanied Minor Policy (UMNR)

Travel agents are allowed to book unaccompanied minor travel when meeting the below policy requirements to ensure compliance when booking unaccompanied minor travel.

UMNR itineraries that include invalid connection cities or other airline flight segments may result in the American flight segment(s) to be canceled in the PNR.

Unaccompanied minor services are required for children 5 -14 years of age (15 -17 years are optional).

- Proof of age may be required IE. Birth Certificate, Passport.
- Required check-in - Domestic 120 minutes / International 180 minutes prior to the flight departure to complete the required paperwork.

Note: Children 5 - 14 years of age traveling with a companion 16 years of age or older are not considered Unaccompanied Minors.

Unaccompanied Minor – Age (UMNR)	Routing Restrictions
5 years of age or younger	<ul style="list-style-type: none">• May not travel alone under any circumstances. Another passenger at least 16 years of age must accompany them
5 – 7 required UMNR Special Services	<p>Routings Permitted</p> <ul style="list-style-type: none">• Travel is booked only on American operated flights• May only travel on non-stop/direct flights (a direct flight makes a stop without a plane change) on American <p>Routings not Permitted</p> <ul style="list-style-type: none">• Connecting itineraries• Any flight not operated by American• Codeshare flights• American Eagle flights operated with aircraft not requiring a flight attendant.

8 - 14 required UMNR Special Services

Or

15 - 17 requested UMNR Special Services
(must follow the UMNR procedures)

Routings Permitted

- Travel is booked only on American operated flights
- May travel on non-stop/direct and connecting flights
 - Allowed on the last connecting flight when there is only one flight per day in the market (origin/destination)
- Connection Hub cities: CLT, DCA, DFW, JFK, LAX, LGA, MIA, ORD, PHL, PHX

Routings not Permitted

- Codeshare flights
- Itineraries that include connections to/from *other airlines*:
 - This includes *interline* connections on codeshare partners, **oneworld** carriers or any of the joint business carriers
- Co-Terminal connecting itineraries (such as changing from New York LaGuardia to New York Kennedy) because an unaccompanied child under 15 years may not use ground transportation unescorted
- Travel on the last flight of the day in the connecting city, unless there's only one flight per day in the market (origin/destination)

For Example:

Permitted: there is a later connection flight BOS-GRU through MIA

1 1006Y 15AUG T BOSMIA*SS1 101P 427P /E
2 929Y 15AUG T MIAGRU*SS1 755P 515A 16AUG W /E

Permitted: only one connecting flight wholly on AA:

1 1631Y 15AUG T BOSPHL*SS1 420P 559P /E
2 204Y 15AUG T PHLAMS*SS1 650P 840A 16AUG W /E

Not Permitted: only 1 flight BOS-GRU through DFW

1 1211Y 15AUG T BOSDFW*SS1 115P 425P
2 963Y 15AUG T DFWGRU*SS1 655P 705A

Not Permitted: last flight BOS-GRU through MIA

1 1172Y 15AUG T BOSMIA*SS1 615P 945P /E
2 995Y 15AUG T MIAGRU*SS1 1035P 755A 16AUG W /E

15 - 17 Not utilizing the UMNR Special Services	<ul style="list-style-type: none"> Not required to have UMNR service but will be provided when requested.
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SFPD Requirements

Unaccompanied Minor – (UMNR) SFPD Required Documentation	Unaccompanied Minor Entry
<p>Add correct SFPD for Child.</p> <p>Ensure all data is accurate at time of booking. Updating inaccurate DOB for the purpose of ticketing will result in the cancellation of any AA flight segments.</p>	<p>Sabre: DOCS/DB/DATE OF BIRTH/GENDER/ LAST NAME/FIRSTNAME/MIDDLENAME</p> <p>Verify the information is exactly as it appears on the child's birth certificate.</p> <p>If you have any format questions, please check with your OA GDS help desk.</p>

Special Service Request Requirement (SSR)

Unaccompanied Minor – (UMNR) Required Documentation	Unaccompanied Minor Entry
<p>Add Special Service Request (SSR) entry indicating the age of the child</p>	<p>Sabre: UMNR/UM8</p> <p>Example – UM8 denotes the age of the child)</p>

Invalid Itineraries

Unaccompanied Minor – (UMNR)	Invalid Itineraries
<p>Under the age of 15 (or 15-17 using the UMNR services)</p> <p>If the unaccompanied minor PNR has invalid connections or contains interline carriers the system will UC the AA segments which prevents check in.</p>	<p>The system will review all SFPD for UMNR qualification. Those PNR's that are invalid will be documented in the OSI YY as follows:</p> <p>ATTN AGCY/OA, IF PAX IS UMNR UNDER AGE 15 THEY DO NOT QUALIFY FOR TRAVEL ON AN INTERLINE CONNECTION. PLEASE ADD TCP DETAILS REGARDING ADT PNR WITHIN 72HRS OR AA SEGS WILL BE CXLD.</p>

	*Note- If the UMNR is traveling alone the AA segments will be canceled as the unaccompanied minor is not qualified to travel on that type of itinerary.
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Child in a Separate PNR- Traveling with and Adult	Content Information found on the following website:
If a child is in a separate PNR from the Adult they are traveling with there is required information American must receive. Refer to:	Child traveling in Separate PNR

Additional information may be found on: aa.com/unaccompanied minor

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