

# Rebook/Reprice Policy (formerly Rollover Policy)

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## Rebook/Reprice Qualification

After a customer is ticketed and prior to commencement of travel, a customer with AA 001 ticket qualifies for Rebook/Reprice when American Airlines does any of the following:

- Reduces an existing fare to a lower amount than the customer's ticketed fare
- Introduces a new fare or a lower fare that was not offered at the time of original ticketing
- Removes previously existing travel embargo dates on a lower fare than that for which the customer is ticketed and travel is scheduled over those dates
- Discontinues a surcharge of the ticketed fare

As long as all requirements of the new fare are met it will be accepted in exchange for a ticket/VCR at the new lower fare. Provided there is no voluntary change to origin, destination, stopover points, flights, or dates; with the exception of the booking inventory shown on the ticket/VCR.

Additionally, the customer's confirmed itinerary must meet the conditions of the new/reduced fare as shown below, and no voluntary changes are made to the itinerary as shown on the ticket.

Any applicable change fee must be collected.

## Advance Reservations/Ticketing Requirement:

The travel commencement date must meet the following requirements of the new fare:

- Advance purchase
- Minimum/Maximum Stay
- Travel Embargo Dates
- Booking Code - currently confirmed in the inventory of the new fare or is rebooked in the inventory of new fare

Note: Back dating to the date of the original ticketed fare is prohibited

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## Rebook/Reprice Applicability

**Applies on the Following Only:**

- Fare is marketed by AA
- Fares issued on AA 001 Ticket Stock
- This applies regardless of the method of fare construction used to obtain the lower fare

## Rebook/Reprice Does Not Apply to:

- Basic Economy Short Haul (BESH)
- Contract bulk fares
- Student fares
- Consolidator fares
- Air/sea fares
- Opaque fares
- Tickets with other airlines' fares, even if the customer is on AA ticket stock (001). The customer will need to contact the other carrier directly for rollover/lower fare information.

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## Rebook/Reprice Processing

Provided all the [Rebook/Reprice](#) criteria are met, the ticket/VCR may be rebooked and repriced on or before the date of departure, but no later than the last ticket date (if any) of the new fare as shown in the applicable fare quote. The applicable change fee must be collected.

### Domestic Itineraries:

- All markets within the 50 U.S.
- All markets between the 50 U.S. and Puerto Rico/U.S. Virgin Islands
- All markets between the 50 U.S. and Canada
- All markets between Puerto Rico/U.S. Virgin Islands and Canada

AA 001 tickets – the change fee will be deducted from the difference in the fare. Any residual value remaining may be issued in the form of a MCO.

### International Itineraries:

All Caribbean destinations except Puerto Rico and U.S. Virgin Islands are considered international itineraries

AA 001 tickets

- Refundable fares: the difference is refunded to original form of payment
- Refundable fares with change fee: the change fee will be deducted from the difference in the fare and the difference is refunded to the original form of payment

Non-refundable fares: the applicable change fee will be deducted from the difference in the fare. For any residual value remaining, refer to [BSP Refund Application RA Residual](#)

### Documentation Requirements:

- Endorsement box: REPRICE must be indicated
- OSI: REPRICE

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