American offers Basic Economy on Short-haul flights and select Long-haul flights, including codeshare flights operated by Atlantic Joint Business partners British Airways, Iberia, and Finnair.

### A Closer Look at Short-haul and Long-haul Basic Economy:

<table>
<thead>
<tr>
<th>Basic Economy Short-haul</th>
<th>Basic Economy Long-haul</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short-haul includes destinations located within:</td>
<td>Long-haul includes destinations located within:</td>
</tr>
<tr>
<td>U.S.</td>
<td>Chile</td>
</tr>
<tr>
<td>Canada</td>
<td>Peru</td>
</tr>
<tr>
<td>Caribbean</td>
<td></td>
</tr>
<tr>
<td>Mexico</td>
<td>As well as select transatlantic destinations on:</td>
</tr>
<tr>
<td>Central America</td>
<td>AA Prime flights</td>
</tr>
<tr>
<td></td>
<td>AA*/Codeshare flights</td>
</tr>
<tr>
<td></td>
<td>operated by British Airways</td>
</tr>
<tr>
<td></td>
<td>operated by Iberia</td>
</tr>
<tr>
<td></td>
<td>operated by Finnair</td>
</tr>
</tbody>
</table>

### AAdvantage Accrual

1. **Will AAdvantage members earn miles when traveling on Basic Economy fares?**
   Customers traveling on a Basic Economy fare will earn AAdvantage miles based on the ticketed value.

2. **Will elite status members earn bonus mileage on Basic Economy Fares?**
   Elite members traveling on Basic Economy fares will earn bonus mileage at a rate of 0.5 Elite Qualifying Miles (EQM) per mile flown.
Baggage Restrictions

3. **What is the carry-on allowance for Basic Economy?**
   
   **Short-haul and Long-haul flights**, customers may travel with two pieces of carry-on luggage:
   
   - One personal item that fits underneath the seat with linear dimensions no greater than 18 x 14 x 8 inches (45 x 35 x 20 cm)
   - One large carry-on item with linear dimensions no greater than 22 x 14 x 9 inches (56 x 35 x 23 cm), which may be placed in the overhead bin

4. **What baggage fees apply to check a bag prior to arriving at the gate for Short-haul flights on a Basic Economy fare?**
   
   Standard checked bag fees apply

5. **Did American add a fee for the first checked bag on these Long-haul Basic Economy fares?**
   
   Yes. On Long-haul Basic Economy, a new fee will apply for the first checked bag. Regular Main Cabin fares will continue to include one checked bag for free.

6. **What are the linear dimensions for a personal item and a carry-on item?**
   
   One personal item that fits underneath the seat with linear dimensions no greater than 18 x 14 x 8 inches (45 x 35 x 20 cm)
   
   - One large carry-on item with linear dimensions no greater than 22 x 14 x 9 inches (56 x 35 x 23 cm), which may be placed in the overhead bin
7. Will the mobile boarding pass provide customers easy identification of traveling on a Basic Economy fare?

The mobile boarding pass will indicate Group 9 for customers on a Short-haul flight or Group 8 on a Long-haul flight.
Booking and Inhibiting Basic Economy Fares

8. How do you identify Basic Economy fares when pricing American fares?
   
   - American’s Basic Economy fares are booked in B inventory for short and Long-haul American prime flights.
   - American codeshare flights operated by BA, IB, or AY may be booked using other booking codes. While the booking codes may differ, the 7th position of the fare basis code will be B across carriers.

9. It was previously communicated that there are two different Basic Economy fare type codes: Economy One-way Unbundled (EOU) or Economy Roundtrip Unbundled (ERU). Is there an inclusive pricing format required?
   Basic Economy fares will price with WP, WPNC, WPNCB, etc. No inclusion is necessary as long as B inventory is available. The fare type code can be found in the Fare Type section of the fare rules:
   Example: V FARE BASIS BK FARE--OW FARE--RT TRAVEL-TICKET RTG
   2 OUALZNB3 BY 35.00 70.00 R24MY 66
   PASSENGER TYPE-ADT AUTO PRICE-YES
   FROM-MIA TO-TPA CXR-AA TVL-28FEB17 RULE-B11L DFR/11
   FARE BASIS-OUALZNB3 SPECIAL FARE DIS-N VENDOR-ATP
   FARE TYPE-EOU OW-ECONOMY OW UNBUNDLED

10. What is the pricing format specifically for Basic Economy fares?
    Sabre: WPNCYBRBASIC will price the lowest Basic Economy fare, using the brand ID ‘BASIC’

11. What is the pricing format to exclude Basic Economy fares from the price quote?
    Sabre: WPNCYBRMAIN will price the lowest non-Basic Economy fare, using the brand ID ‘MAIN’

    For information on other GDSs, please contact your GDS Help Desk for assistance with pricing formats.

12. Can Basic Economy fares be inhibited from displaying in Sabre?
    Please contact your Sabre Helpdesk for more information on limiting the viewership of Basic Economy fares.

13. Can a travel agency or corporate account elect to inhibit Basic Economy fares from displaying in their online booking tool?
    Please contact your booking tool provider for more information on limiting the viewership of Basic Economy fares.
14. Are Basic Economy Short-haul fares exchangeable?
   No. Short-haul tickets are non-refundable and non-changeable, this includes voluntary changes and rollovers.

15. Are Basic Economy Long-haul fares exchangeable?
   Yes. Long-haul are changeable, change fee and any applicable fare difference applies.

16. After the customer purchases a Basic Economy Short-haul fare, and the Basic Economy fare does not meet the customers needs, can they exchange their ticket for another fare?
   Effective March 5, 2019 – The Buy-Out policy is no longer available.

17. After the customer purchases a Basic Economy Long-haul fare, and the Basic Economy fare does not meet the customers needs, can they exchange their ticket for another fare?
   Long-haul fares are changeable, therefore a customer who decides Basic Economy does not meet their needs may change their ticketed fare by following applicable fare rules.

18. Can a Basic Economy Short-haul or Long-haul ticketed fare be exchanged for the “Ticket Sell Up Exchange – Change Fee Waiver” option?
   No. The Sell-Up product is not applicable for Basic Economy (Short-haul or Long-Haul) fares.

19. Is it possible for a customer to exchange their ticket from a published or private fare to a Basic Economy fare?
   No. Published and Private fares cannot be exchanged to purchase the Basic Economy fare.

20. Is it possible for a customer to exchange their Basic Economy ticket to a published or private fare.
   No. Basic Economy fares cannot be exchanged to purchase a published or private fare.

21. What booking information do you have available for the long-haul markets on American and your Atlantic Joint Business (AJB) partners?

<table>
<thead>
<tr>
<th></th>
<th>American</th>
<th>AJB Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Booking Code</td>
<td>B</td>
<td>O-B*</td>
</tr>
<tr>
<td>Fare Basis Code</td>
<td>B in the 7th position</td>
<td>B in the 7th position</td>
</tr>
<tr>
<td>Brand Name</td>
<td>Basic Economy</td>
<td>Basic / Light</td>
</tr>
<tr>
<td>Brand Code</td>
<td>BASIC</td>
<td>NOBAG</td>
</tr>
</tbody>
</table>

*For AA* flights operated by BA/IB/AY, the booking code may be O through B, depending on the fare rules.
Other Miscellaneous

22. Is there any difference for the in-flight experience?

Customers will enjoy the same in-flight experience that all Main Cabin customers receive today, including same free entertainment and soft drinks. On Long-haul flights free snacks and meals are also offered.

23. Will Basic Economy fares be available when booking group travel?

No. Basic Economy fares will not be available when bookings group travel (10 passengers or more). Please contact American’s Group & Meeting Travel desk for more information on group booking procedures.

24. Will customers ticketed on a Basic Economy fare be eligible for any type of upgrade?

No. Upgrades, regardless of elite status, are not allowed when ticketed on a Basic Economy fare.

25. Will customers ticketed on Basic Economy fares be eligible to purchase Same Day Flight Change and/or request flying standby on the same day as travel?

Customers ticketed on Basic Economy fares are not eligible for Same Day Flight Change or Same Day Standby offers, regardless of elite status.

26. Are there any restrictions or limited services to disabled customers who purchased a Basic Economy fare?

No. Basic Economy Fares for disabled customers do not restrict any services or accommodations offered by American Airlines, including but not limited to:
- Pre-boarding, if needed
- Seat assignment, without cost, at time of purchase; must contact Reservations for the Special Assistance Coordinator (SAC) desk
- Additional carryon allowance and access to the overhead bins—for storage of, assistive devices, personal medical equipment, or service or support animal kennel (under seat stowage)

27. When customers traveling on a Basic Economy fare cancel their itinerary prior to flight departure, can they exchange their ticket towards the purchase of another fare for future travel?

Short-haul travel – No. There are no exchanges or refunds allowed on a Basic Economy fare.
Long-haul travel – Yes. Long-haul Basic Economy tickets are changeable, refer to fare rules for rules and restrictions

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Schedule Change / Schedule Irregularity - IROPS

28. Are schedule change rebooking procedures the same for a Basic Economy fare as for a non-Basic Economy fare?
Schedule change rebooking procedures for Basic Economy fares are similar. Please review Agency Reference guidelines for more information.

29. For Short-haul travel - Are you required to rebook B inventory when booking new flights for customers impacted by a schedule change and ticketed on a Basic Economy fare?
Yes. Basic Economy schedule change procedures require customers to be re-booked in B inventory only. Please review Agency Reference guidelines for more information.

30. For Long-haul travel - Are you required to rebook in the original ticketed inventory when booking new flights for customers impacted by a Schedule Change and ticketed on a Basic Economy fare?
If the affected flight is ticketed on AA*/A JB (BA, IB, AY) codeshare flights, the new AA*/A JB flight must be booked in the original ticketed inventory or lowest available inventory up to and including H. Or, you may rebook on the AA Prime flight in “B” inventory.

31. What policies are followed for re-accommodating customers who are traveling on Basic Economy fares and impacted by unplanned event such as Schedule Irregularity/ IROPS?

<table>
<thead>
<tr>
<th></th>
<th>AAdvantage Status</th>
<th>Inventory</th>
<th>AA Prime Flights</th>
<th>Codeshare Partners</th>
<th>Joint Business Partners</th>
<th>oneworld Carriers</th>
<th>Other Airlines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elite Members</td>
<td>B or lowest available inventory, same cabin</td>
<td>Yes, No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-Elite Members</td>
<td>B or lowest available inventory, same cabin</td>
<td>Yes, No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Seats & Boarding

32. Are customers traveling on Basic Economy fares required to pay for a seat?
Short-haul flights, customers may choose to purchase a seat starting 7 days prior to departure or wait to be assigned a complimentary seat at time of check-in or the departure gate.

Long-haul flights, customers may choose to purchase a seat starting at time of booking or wait to be assigned a complimentary seat at time of check-in or the departure gate.
33. If a customer chooses not to purchase a seat, will the customer have a choice of seating during check-in via aa.com, airport kiosk, or ticket counter?
Customers who choose not to purchase a seat will be assigned a seat based on availability. When no seats are available for assignment, customers will be placed on the airport priority list and assigned a seat at the boarding gate.

34. What happens if the only remaining seats are designated as Main Cabin Extra or Preferred seats? Will a customer ticketed on a Basic Economy fare be asked to pay for these seats?
Customers ticketed on Basic Economy fares without a seat assignment will be assigned a seat for free, even if the only remaining seats are Main Cabin Extra or Preferred.

35. Will elite status customers traveling on Basic Economy fares receive complimentary access to Main Cabin Extra or Preferred seats, similar to when ticketed on a published fare?
Elite customers ticketed on Basic Economy fares and requesting a Main Cabin Extra or Preferred seat assignment will be required to make a payment for the seat selected.

36. Will elite status customer and/or Premium Credit Card (PCC) members ticketed on Basic Economy fares continue to receive priority boarding similar to when purchasing published fares?
Elite status and eligible Premium Credit Card members will continue to receive priority boarding as a membership benefit when ticketed on Basic Economy fares.

37. Will customers ticketed on Basic Economy fares and selecting a Main Cabin Extra or Preferred seat still receive the benefit of priority boarding?
Customers ticketed on Basic Economy fares who purchase paid seats will not be offered priority boarding.

38. Is it possible for a customer ticketed on a Basic Economy fare without a seat assignment to be accommodated by the boarding gate agent to the premium cabin if no other main cabin seat is available?
Upgrades are not available to customers traveling on Basic Economy fares, regardless of elite status.

39. Will families which include young children be seated together?
American’s reservations system will check for families traveling with children 14 and under who do not have seat assignments, and seat each child with an adult. This is the same process we follow for main cabin customers.

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Updated: November 2019